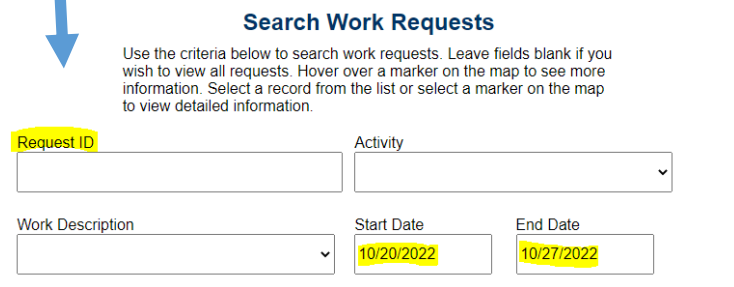
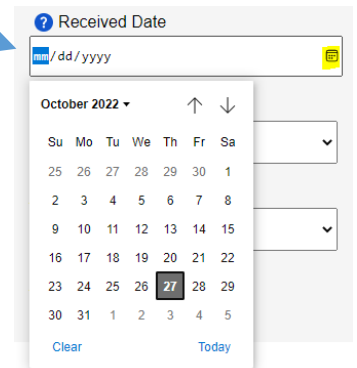
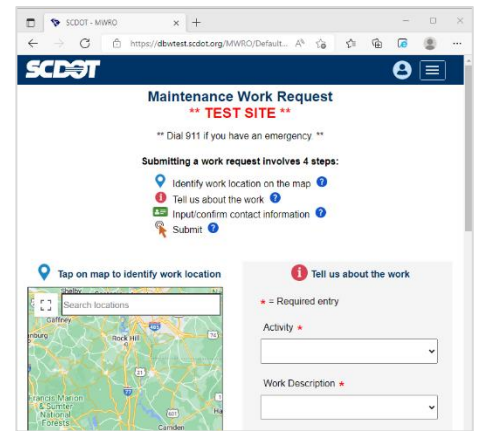


MWRO Release Notes – November 2022

November update to MWRO includes:

1. Added ****TEST SITE**** to the title area of the MWRO Test environment. We have had a few requests input into Test environment that should have been entered into Production.
2. Received Date for SCDOT users now has a calendar button to select the date from the calendar. You can still type in the date and it shows the expected format. This should eliminate issues we've encountered with work request received date entry.
3. Admin Search initial search default is now set for the last 7 days. Previously it was 30 days, but now that we have thousands of requests this query was taking a bit of time. Admin Search screen should now load quicker. You can still query for any date range, this change is only to set the initial default search when the page loads.
4. Admin Search option by Request ID. Search result resulting in a single request will bypass the results screen and go right to the request details view.
5. Added handling for special text values (&, <, >) that were causing problems within the application. Can still use these characters, and application handles them now.
6. Added a new security level for the Customer Service Call Center users. This is needed for the integration of MWRO within the existing CSC tracking system. You will now see a Customer Service Center security level in the Users screen.
7. Updates to HMMS to handle the Maintenance County for Holly Hill.



Upcoming enhancements we are working on:

- Reorganized and simplified Work Request Categories for public users.
- Character limit on text fields. Adding a character limit counter that will appear next to the input text field on the input form.
- Enter request on behalf of a caller, addition of a search option for prior caller's information and selection to add to the work request.