

MWRO Release Notes – February 2023

1. The default of 15 characters for a user password was increased to 30 characters. A character count was also added to the change password form. This was increased to support users that manage their passwords through a password manager application.

Change Password
Use the form to change your password. Passwords must be at least 8 characters and no more than 30 characters. It must include at least 1 upper case letter, 1 lower case letter, and 1 number. Special characters are permitted, but not required.

Current Password 0/30

New Password 0/30

2. Work County different than County location. If an area where work is requested is maintained by an adjoining county maintenance office, a message will appear below the Work County to indicate who will address the request.

The help text was updated to explain why the Work County value could be different from the County location.

Required field.

If the map was used to input a location, the county is automatically populated. The indicated work county may be different than the county where the road is physically located. This is because an adjacent SCDOT county maintenance office may be assigned to the request due to their proximity to the work location.

If the map is not used, the user will need to select a county and then a road within that county.

work in maintenance detail *

0/360

? Work County *
Orangeburg

Location is maintained by Calhoun Maintenance

Work Crew (Maintenance staff only)

? Road Name

3. Work Crew assignment was added for SCDOT users only. This allows SCDOT staff to assign the work request to a specific Work County crew. This is only available to SCDOT users and should only be used by SCDOT Maintenance staff. All others should leave this field empty which will assign the work to the administrative unit of the Work County. Maintenance staff will then assign to individual crews.

4. Work Request Status explained. Help text was added to explain the meaning of the various work request status values.

The help text was added to a few areas where the Work Request Status is displayed.

Entered: The work request has been received by SCDOT. An email notification is sent to the requestor.

Assessed: The work request was assessed by an SCDOT representative and the work is pending completion.

Completed: The work request has been completed. An email notification is sent to the requestor.

Closed: The work request is considered closed based on the assessment. For additional information, contact the county directly using the information here: [SCDOT County Offices](#)