

## MWRO Release Notes – April 2023

1. New work category added: “Walls/Fences – Repair Damage”

*The remaining updates to MWRO only affect internal SCDOT users.*

2. Admin Search option added for Work Crew.
3. Admin Search option for User Type is now querying the Created By user type and not the Requestor user type.
4. Admin Search results selection of a specific request will now “Return to Admin Search” with the date range specified in the search and not the default date range settings.
5. Call Center users of MWRO will now have the Confirmation page automatically close after 3 minutes of inactivity.

6. Call Center users can now leverage the MWRO County/Street options to determine if the road is State maintained right in the Call Center application.

**CSCTS - Integrated Customer Service Center**

Request for Information and Services

**Customer Information**

Phone Number    Ext.


Name

Email Address

Address

Zip    City    State

\*Preferred Method of Contact  
 Telephone  
 Email  
 Either Telephone or Email  
 No Additional Contact Desired



**Maintenance Work Requests**

Report potholes and submit a variety of road work requests through our Maintenance Work Request system.

State Maintained Road?    Not a State Maintained Road

Work County    Road Name

Charleston    ADDLESTONE AVE (L-3745)